



Close the loop with Home Care Instructions

Digital and mobile technologies have the power to make healthcare more accessible, improve the patient experience and lower operational costs. The Home Care Instructions feature is a simple way to send personalized interventions directly to patients, or their caregivers, following a triage incident. Home Care Instructions can be delivered via text message to a smart mobile device and/or emailed to give patients a convenient, secure way to access the information anytime, anywhere.

Mobile and email support for your patients

The Home Care Instructions functionality gives the care team an easy way to follow up with patients after a triage incident.

KEY BENEFITS

- » Facilitates improved communication between the care team and patients
- » Enables a new level of convenience and service for patients and providers
- » Equips patient to better keep track of important information like symptom management

Home Care Instructions Feature Overview



Sending instructions is convenient and customizable

Interventions from the triage ticket are automatically added to the message and custom content can be added as well



Deliver message according to patient preference

Home Care Instructions can be sent via text message, email or both and be revisited at any time



Simple identity verification for patients

Patients don't have to keep track of user name or password reducing barriers to access important health information